



Whole Family Approach Implementation

Data Management

Collection and management of data should be integrated into organization operations (i.e.: into the way that staff actually provide service).

Data Management Pipeline



An example:

- **One likely metric for SEM is “income”**
 - Be more specific (*what’s the outcome and what’s the metric?*)
- **Let’s assume for a moment that your Whole Family Design includes Head Start or Early Head Start**
 - *What does income mean in Head Start?*
 - *When is income evaluated as part of E/HS operations?*

Nuances of Whole Family Data Management for Frontline Staff

Data Collection

Multiple Staff, Different Programs

Different Data at Different Times

Requires Clear
Coordination & Instruction

Integrated into Service
Operation Instructions

Data Entry & Monitoring

Parent and Child Data can
be in Different Systems

Define Clear Data Sets
(see venn)

Define Who Needs to See
Data Sets and 'When'

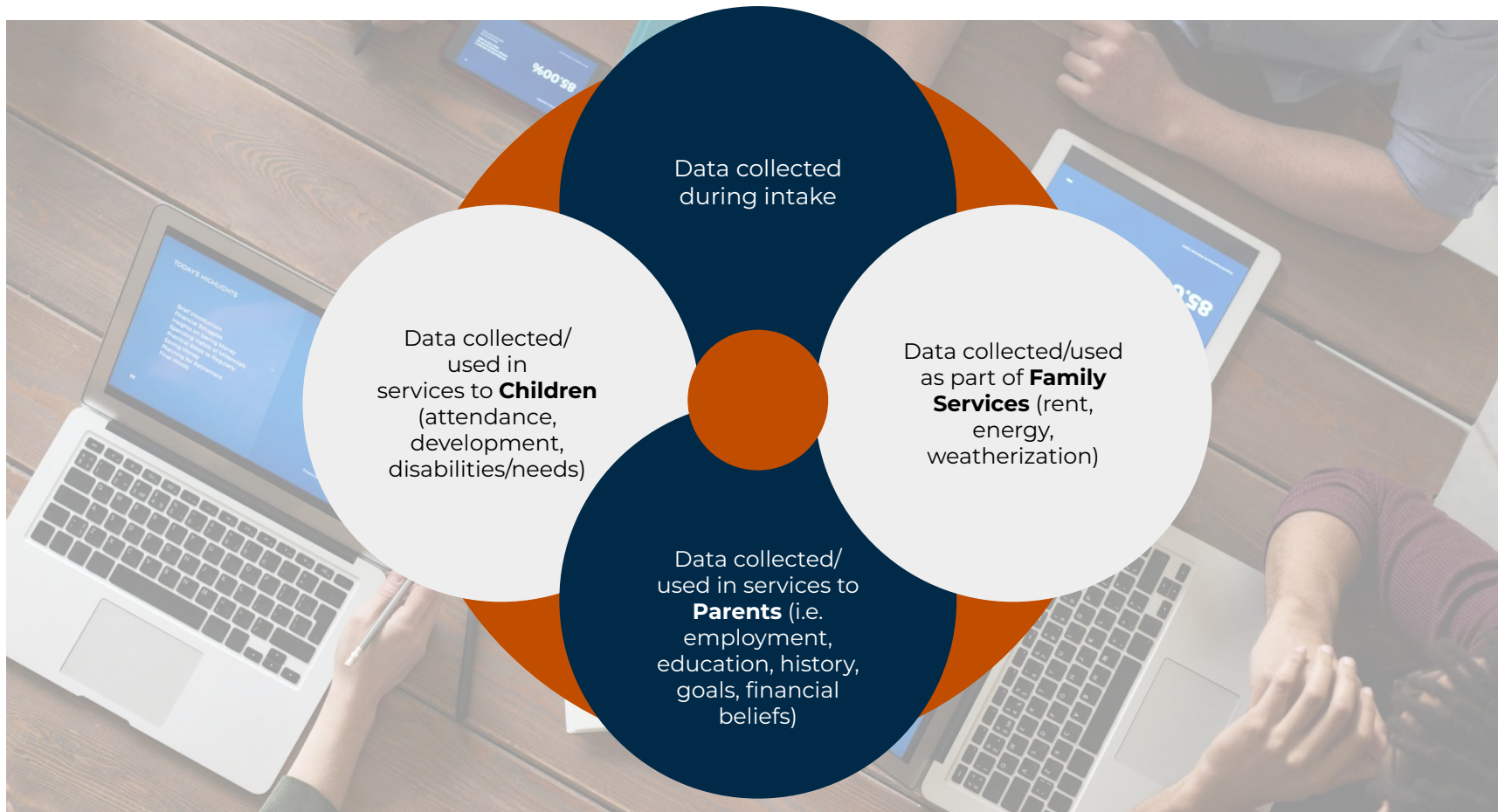
Data Retrieval & Use

Explore Options for Retrieval Based Data
Plan (prior steps)

- *Paper with Coordination Meetings*
- *Single Data System*
- *Automated Reports*
- *Data Store/Data Warehouse*

Understand Data Format by Role

Defining the Data Sets & Where They Overlap





Why do we talk **so much** about data when talking about **Whole Family approaches?**

- Coordination across various departments and programs requires the sharing of information about families in effective and efficient ways.
- Data and data systems can be a lever for organizational culture change/it isn't always.

An overhead view of six people sitting around a wooden table in a collaborative work environment. They are using various devices including laptops, tablets, and notebooks. The scene is brightly lit, suggesting an indoor office or meeting space. The people are dressed in casual to business-casual attire. The overall atmosphere is one of focused teamwork and data analysis.

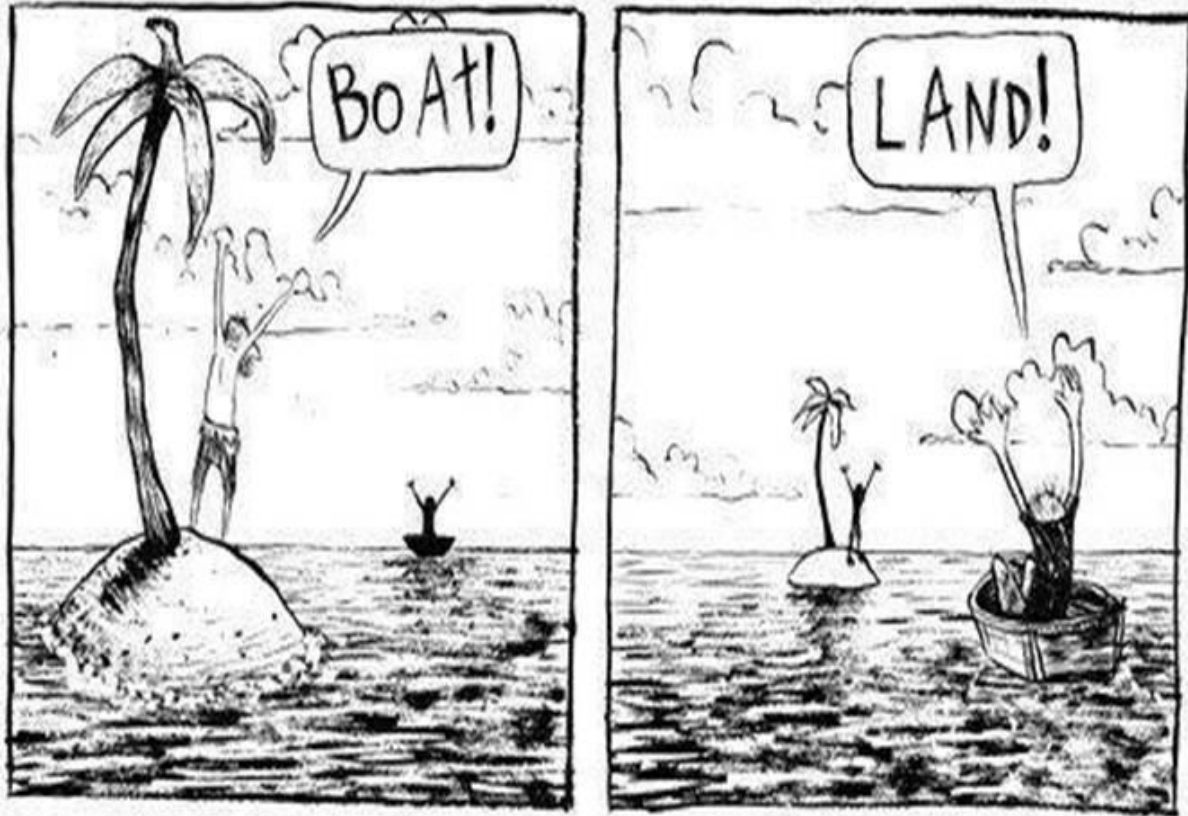
How/what methods, tools, and techniques help data become shared useful information?

Data Capacity Getting it "Right"

The Right Data
to the Right People
in the Right Format
at the Right Time



What you 'see' depends on where you 'sit'



	Data Collection	Data Entry & Monitoring	Data Retrieval & Analysis	Data Sharing & Use
Clients/ Participants	Time/repetition		New insights about my progress or situation	Share with me and get consent
Frontline Staff	Building relationship	Software(s) entry Time	Include me	Make my job easier
Management	Correct consistent information for program management	Structure processes to allow time for data Accurate & efficient entry	“Difficulty” of retrieval process Program requirements	Monitor consent, negotiate MOUs
Leadership	Correct, consistent, useful information Reduce double data entry		<ul style="list-style-type: none"> • Are interventions working for groups intended & how? • Improving • Resources to support capacity • Structure intentional time to analyze & discuss 	
Funders	Program-specified data	Support data exchange	Fund technology	Allow innovative

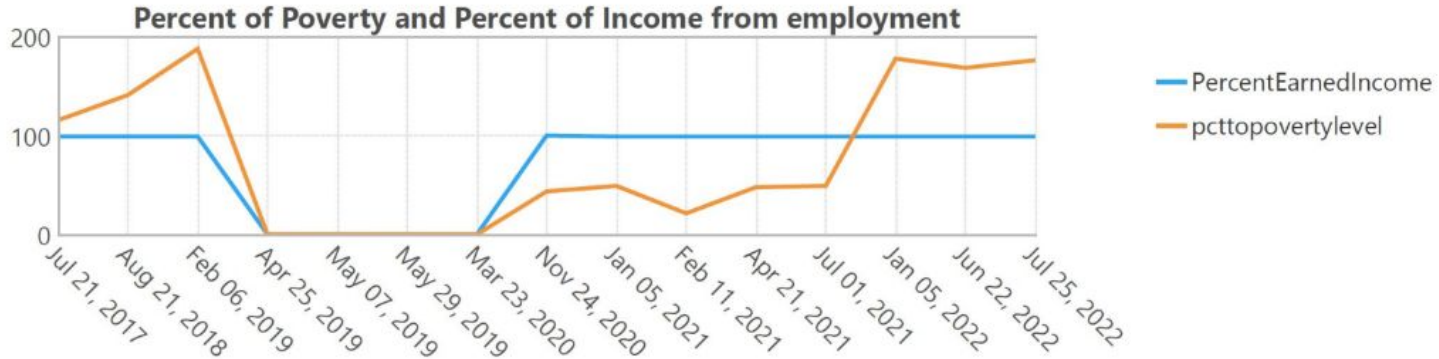
Example Role	Example of Kinds of Data
Whole Family Coach	Client Level / some aggregation of families I work with: <ul style="list-style-type: none"> ● Services provided to all members of the Household ● Changes in income, benefits, employment ● Progress they are making toward goals ● Status of referrals ● Outcomes they have achieved
Specialist working with family on specific program (i.e.: housing counselor or LIHEAP processor)	Client-specific information directly related to my program requirements Sometimes broader “need” assessment information or composition of family can help me offer better services
Program Manager	Aggregate information such as Program totals (i.e.: number enrolled, number who received X, how long they received services)
Agency Leadership	Aggregate number of families with needs in a particular area and % that received services in that area Number completing goals and making ‘progress’ on assessment



How/what methods, tools, and techniques help data become shared useful information?

Household Name

Household Progress Report



Benefits Over Time

BenefitItemName	SnapshotDate
▲ Housing Choice Voucher/Section 8	08/04/2021
	06/22/2022
▲ SNAP (Virginia Supplemental Nutrition Assistance Program - formerly Food Stamp Program)	02/06/2019
	02/11/2021
	08/04/2021
	06/22/2022
▲ WIC	06/22/2022

Benefits Added or Removed Since Entry

Benefit	Added or Remo...
▲ SNAP (Virginia Supplemental Nutrition Assistance Program - formerly Food Stamp Program)	Benefit Removed
▲ WIC	Benefit Added

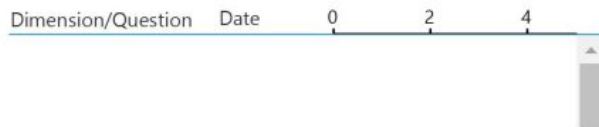
Goals In Progress with their Most Recent Rating

Goal dimension	GoalName	GoalProgress	MaxProgressDate
▲ Asset & Credit ...	▲ Purchase an asset (home, vehicle, business, etc)	Abandoned	08/11/2022
▲ Housing/Energy	▲ Obtain or maintain stable housing	None	None

Goals Achieved

Goal
Child is ready for school
Improve Employment
Improve stress management and resiliency
Obtain certification or credential
Obtain Employment
Obtain or maintain stable housing
Purchase an asset (home, vehicle, business, etc)

Whole Family Lifecycle Overtime



Whole Family Child Assessment Overtime

